



* Registered® Trademark
of Mortgage Factory Inc.

2000 Bering Drive, Suite 100
Houston, TX 77057
Office: 713-860-1200
Fax: 713-860-1242
<http://www.mortgagesdirect.com>

Consumer Complaint/Recovery Fund Notice

Mortgage Factory Inc. is licensed under the laws of the state of Texas and by state law is subject to regulatory oversight by the Texas Department of Savings and Mortgage Lending. Any consumer wishing to file a complaint against Mortgage Factory Inc. should complete, sign and send a complaint form to the Texas Department of Savings and Mortgage Lending, 2601 North Lamar Blvd., Suite 201, Austin, Texas 78705. Complaint forms and instructions may be downloaded and printed from the department's web site located at www.sml.state.tx.us or obtained from the department upon request by mail at the address above, by telephone at its toll-free consumer hotline at 877-276-5550, by fax at 512-475-1360, or by e-mail at smlinfo@sml.state.tx.us. The department maintains the mortgage broker recovery fund to make payments of certain types of judgments against a mortgage broker or loan officer. Not all claims are compensable and a court must order the payment of a claim from the recovery fund before the department may pay a claim. For more information about the recovery fund, please consult subchapter F of the mortgage broker license act on the department's web site referenced above.

Applicants

Mortgage Broker or Loan Officer

Signature

Signature

Name

Name

Date

Date

Signature

Name

Date